



2010

Annual Report to Community





2011 GREATER OLEAN AREA CHAMBER OF COMMERCE

President - Larry Sorokes, St. Bonaventure University

Vice-President - Vic Vena, Vic Vena Pharmacy

Secretary - Colleen Taggerty, Olean City Schools

Treasurer - Eric Garvin, Community Bank, N.A.

James Bellanca, ReHAbilitation Center

Ted Branch, Iroquois Group

Michelle Caya, Caya's Canopies

Bob Chambers, Poor Cow Leather

Tim Finan, Olean General Hospital

Dennis Pezzimenti, DBP Realty

Amy Schneggenburger, Five Star Bank

Jim Snyder, Cattaraugus Co. Legislature

Jim Stitt, Jr., CUTCO Cutlery Corp.

Jay Sorokes, Cooper Power Systems

Linda Witte, Mayor, City of Olean

2011 CATTARAUGUS EMPIRE ZONE

President - Jim Snyder, County Legislature

Vice-President - James Kirkpatrick

Secretary/Treasurer - Michael Higgins, Abbott Welding Supply

Chairman - Michael O'Brien, Cattaraugus County Legislature

Dr. Michael Fischer, St. Bonaventure Univ.

Ray Jonak, Councilman, Town of Allegany

Donald Giardini, Labor Local #621

Mark Saglimben, Community Bank, NA

Robert Guenther, Guenther Funeral Home

Jim Snyder, Snyder Manufacturing

Ted Hewitt, Supervisor, Town Of Olean

Gail Speedy, Universal Primary Care

Edward Wilber, Dresser-Rand Company

Linda Witte, Mayor, City of Olean

CHAMBER STAFF

Meme Krahe Yanetsko, Chief Operating Officer

Betty Burrows, Program Associate

Pam Caldwell, Bookkeeper

Michelle Joyce, Accountant

Brenda Kasperski, Health Ins. Admstr.

Nancy Morgan, Member Services Crdr.

Lynette Semsel, Administrative Assistant

2011 CATTARAUGUS REGION COMMUNITY FOUNDATION

President - Carol Stitt

Vice-President - Wendy Brand

Secretary - Doug Price, Hunter Agency

Treasurer - Mike Kasperski, St. Bonaventure Univ.

Vicki Blessing

Ted Branch

R. Dennis Casey

Barbara Chew

Dr. Tony Evans

Karen Fohl

Dr. Naheed Hilal

Dr. Yogini Kothari

Dan Palumbo

Bob Simon

Larry Sorokes

Audra Stevens

Vic Vena

Ward "Skip" Wilday

FOUNDATION STAFF

Karen Niemic Buchheit, Executive Director

Ryan Michelle Wilcox, Assistant Executive Director

Michelle Joyce, Accountant

CHAMBER VISION

The Greater Olean Area Chamber of Commerce is recognized as the premiere business leadership organization for the advancement of the area's economic well being and quality of life.

11

Board of Directors

2011 Chamber Message

CHAMBER MISSION

The Greater Olean Area Chamber of Commerce is a member-driven business organization that provides benefits, programs, services, and events to enhance the area's quality of life and economic climate.

Dear Members and Friends:

Greater Olean Area Chamber of Commerce (GOACC) has completed another successful year in 2010 under the leadership of board president, Mr. Jim Stitt, Jr., GOACC's executive committee, Board of Directors, volunteers and staff.

It was an interesting year, one that had a membership drive, a sunset on Empire Development funding, and an economy that hasn't leveled. The membership drive resulted in seven new members and strengthened how the Chamber is marketed to its members. The Chamber held a corporate sponsor luncheon which netted eight new "half-year" sponsors. GOACC always states we have the very best members. We are grateful for their continued support by membership renewals and by corporate sponsorship levels.

All of the 2010 events and programs have had great accomplishments and I invite you to review the annual report to see what our staff and membership have achieved. Our promise to you is to continue to improve our business climate and enhance the quality of life for everyone in the Greater Olean communities.

The year 2011 will be a challenging one for all of us as we try to improve productivity and increase market share in all sectors of our economy. Our task at the Chamber is to work with you on maintaining and enhancing the positive image and results that the community has realized and to face the challenges together to get the job done.

To everyone who helped make 2010 a great success, best wishes for a prosperous 2011 and thank you for your continued support.

Meme Krahe Yanetsko
Chief Operating Officer

Greater Olean Area Chamber of Commerce
120 North Union Street • Olean, NY 14760
(716) 372-4433 • www.oleanny.com





The Membership Development strategy includes *membership retention/growth, increased volunteer participation, and networking activities*. Below are specific programs and their progress.

• **RECORD NUMBERS** -- Chamber membership ended 2010 with **705 business members** representing more than **11,630 member employees**. Greater Olean Area Chamber of Commerce was ranked **Seventh of 50** (Up from Ninth place) Western New York chambers of commerce in *Business First of Buffalo*. The ranking is based on number of business members.

• **MEMBERSHIP DRIVE** -- GOACC hosted a Membership Drive in May. The Chamber would not be what it is today without the dedication and support of our membership. Membership letters were mailed to more than 400 area businesses and organizations. Ten member volunteers contacted more than half of them with personal phone calls. Feed back from the calls was very positive and follow-up was done to more than 50 companies who showed a real interest in membership.

• **MEMBER FOCUS GROUPS** -- GOACC rekindled their member focus group meetings. These meetings are useful tools for both membership retention and expansion. GOACC and members benefit from suggestions/ideas obtained from these meetings. This also provides opportunities for members to voice their concerns/questions regarding the purpose of the organization and for GOACC to update members of latest developments regarding benefits, etc.

• **HOME SHOW** -- The **39th Annual Greater Olean Area Home and Garden Show**, with a full house of vendors, had displays and demonstrations of products ranging from interior decorating to exterior landscaping.

• **GIFT CERTIFICATE PROGRAM MAINTAINS SALES** -- The Greater Olean Area Chamber of Commerce Gift Certificate program had another great year with a **2010 sales figure of \$455,895.00**, which is just under the 2009 total of \$474,495.00. Record daily walk-in sales of \$22,610 and \$20,270 in gift certificates were recorded on December 2nd and December 21st respectively. The month of December had sales of \$221,525.00.

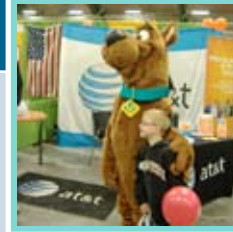
“Sales come in via phone calls and emails from customers in Tennessee, Wisconsin, Pennsylvania, Florida, New Hampshire, Canada, Ohio, and Pennsylvania purchasing gifts for residents in the Olean area, not just during the holidays but year round,” said Nancy Morgan, GOACC’s Membership Coordinator. GOACC instituted the Gift Certificate Program in 1995 with certificates totaling \$9,000 sold and 35 member businesses participating in the program.



‘10 Membership



Membership '10



•**CORPORATE SUPPORT** -- The **Corporate Sponsorship Package Program** is an efficient, cost-effective way for local companies to help support GOACC's community events program. **Forty-five companies** participated and benefited with increased promotion of their companies and complimentary event tickets and show/booth space. These events included Home & Garden Show, Clambake, Taste of Olean, Good News, and Annual Dinner. They also received recognition at the Santa Claus Lane Parade as holiday light contributors. So, a big thank you to the 2010 Corporate Sponsors:

- | | | |
|------------------------------------|---------------------------------|-------------------------------|
| Abbott Welding Supply | Acme Business | Advanced Monolythic Ceramics |
| Armor Building Supply | Beef n' Barrel Restaurant | Bene-Care Agency |
| Buffamante Whipple Buttafaro, P.C. | Cattaraugus Allegany BOCES | Cattaraugus Empire Zone Corp. |
| Charlie's Cycle Center | Community Bank, NA | Cooper Power Systems |
| CUTCO Corporation | Dr. Green Lawn/Custom Turf | Dresser-Rand Co. |
| Duggan & Duggan Gen. Contractors | EnergyMark LLC | Five Star Bank |
| Fox Financial | HomeCare & Hospice | Jamestown Community College |
| Key Bank | Kinley Corporation | Marcella Smith - State Farm |
| Mazza Mechanical Services | MJW Technical Services, Inc. | National Grid Co. |
| Olean Advanced Products | Olean Area Federal Credit Union | Olean General Hospital |
| Olean Medical Group | Olean Times Herald | Owl Homes |
| Park Centre Development | protocol80 | The ReHAbilitation Center |
| SolEpoxy, Inc. (Henkel Loctite) | St. Bonaventure University | The Connection |
| Time Warner Cable Media | Trans Am Ambulance | Verizon Wireless |
| Vic Vena Pharmacy / Allen's Wines | Visions Hotel | WMXO-FM Radio Station |

•**CLAMBAKE** -- Starting early in the year, members were already looking forward to the GOACC's Clambake - the kick off to the summer. In June, happy-as-clams crowd enjoyed games, music, prizes, and, most of all, clams, clams, and clams. The clambake had 643 in attendance.

•**GIFT CERTIFICATE PROGRAM** -- The Gift Certificate program again proved to be a success in sales for the year; however, possibly a more impressive figure to our Chamber businesses is the total amount redeemed in the area. In 2010, **\$443,325 in gift certificates were spent** at over 241 various places of business. Beauty shops, restaurants, day cares, grocery stores, little shops and big department stores all benefited from the program. Approximately \$117,160 was spent in 2010 on enjoying the finest of the area's dining. From pizza and wings to surf & turf, recipients of the gift certificates took pleasure in the delectable treats at our local restaurants. Other facts/figures include: Dept. Stores redeemed \$142,565; Hair salons - \$3,300; Utilities - \$1,610; and Wine/Liquor - \$6,565 All that work created an appetite and the grocery stores benefited with \$57,335 in sales. Look for the GOACC Membership decal in the window of the business!





GOACC and the Cattaraugus Empire Zone Corp. (CEZC) are committed to business development in our area. We understand it's not only important to create new opportunities for potential businesses, but also to help current companies maintain operations and grow in our area.

The New York State legislature indicated that local Empire Zone financial support and new certifications were discontinued effective June 30, 2010. The individual zones, including the CEZC, are responsible for administering current commitments to certified businesses and will therefore require an ongoing presence for up to 10 years. The CEZC will continue to provide services.

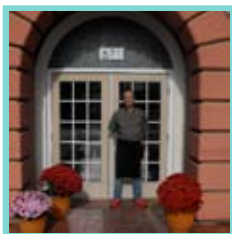
In 2009 alone, 122 jobs were created by the 128 CEZC businesses. Those businesses also made more than \$28 million in capital investments during 2009 and received more than \$3 million in tax credits. GOACC and the CEZC hope to find this continued success in the 2010 reports, which should be administered by the state in 2011.

• **WORKFORCE DEVELOPMENT** -- GOACC has administered **On-the-Job Training Programs since 1977**, helping reduce the cost of training new employees. GOACC administered 2 training grants, spreading more than \$138,512 in wage reimbursements to local employers. The OJT programs assisted **58 companies in Cattaraugus County and helped put 79 individuals** to work. Fifty-four of the 69 individuals placed through the TANF (Temporary Assistance for Needy Families) OJT program were placed into employment where their rate of pay was higher than minimum wage. GOACC was awarded another TANF On the Job Training grant that will be able to provide funding to local employers in wage reimbursements throughout 2011.

• **NAPOLEON ENGINEERING SERVICES** -- Napoleon Engineering Services moved to a 20,000-square-foot site in a brownfields area at the old Van Der Horst Plant No. 2 on Johnson Street in Olean. The area was developed by MarkJon Properties of Olean, which is projected to receive tax benefits worth up to \$350,000 over the next 15 years to develop the site.

• **LEADERSHIP CATTARAUGUS** -- Leadership Cattaraugus is designed to identify future leaders of the area and help them develop the skills they will need to work more effectively for the betterment of all the people in Cattaraugus county, fostering an impact on community development and quality of life for years to come. Leadership Cattaraugus was jointly launched in 2004 by Jamestown Community College, The Rehabilitation Center, St. Bonaventure

University, and GOACC. Leadership Cattaraugus currently has 139 alumni, that serve on over 250 Boards of Directors in the region. The Class of 2010 has an enrollment of 23, its largest in 3 years, and shows the growth and impact the organization has in the community.



‘10 Business Expansion

'10 New Business



•**AGWAY FELMONT PROPERTIES** -- In October 2010, Exxon Mobil crews completed the demolition of nine vacant buildings at the Agway-Felmont site, clearing that portion of the brownfields of any structures. During demolition efforts, crews also began tracing the underground pipe network, discovering its span was bigger than originally thought. When spring breaks in 2011, crews will resume their surveying efforts at the site and continue extracting and testing materials found in its pipe network.

•**CITY UPDATE** -- The East Olean Sewer Project was completed in 2010, with new gravity sewers, a new pump station and force main, and the existing pump station improved. East Olean residents no longer have to contend with decades of surprise sanitary sewer backups. The City is completing the 40-year Master Plan for all of the City's critical wastewater and storm water infrastructure.

Some field drainage and other improvements were seen at Bradner Stadium, and in a related development, the Olean Local Development Corporation will soon be launching a fundraising initiative to update the Stadium. The Olean Urban Renewal Agency acquired 3 distressed parcels in the center of the downtown's critical renewal area, an effort that includes stabilizing and developing the old Manufacturer's Hanover Trust and other buildings, while also updating an Urban Renewal Plan for implementation of its planning, design and economic objectives.

•**FUTURE DIRECTION OF ZONE** -- Funding from New York State sunset June 2010 to state-wide Empire Zones. The Cattaraugus Empire Zone (CEZC) board and staff, since its inception in 1988, created budgets and goals that enabled this zone to construct the incubator building (with two additions) and the commerce center on Constitution Avenue. Through these buildings, the zone became a landlord (with rental properties) when many other zones didn't follow. The zone will be able to operate and continue with economic development in the Cattaraugus County. Direction for 2011, the zone will improve upon the commercial, industrial and civic life, by creating and implementing a strategic plan. Efforts will continue to develop and expand the existing and potential business base.

•**SOLEPOXY UPDATE** -- SolEpoxy, Inc. invested \$5.35 million to purchase and acquire the Olean plant formerly owned and operated by Henkel Loctite, a large multinational chemical firm that manufactures specialty dry epoxy materials. This acquisition allowed SolEpoxy to acquire the buildings and land, manufacturing line machinery and equipment; 30,000 square feet of fully equipped laboratories for research & development and product certification. SolEpoxy manufactures three specialty products as well as a product line for Henkel until the end of 2011.





The Quality of Life strategy has *education* and *recreation development* as its major themes.

• **SUCCESSFUL EVENTS** -- A full complement of events held year round ranged from dinners, events, to a visit with Santa, and in between the opportunity to sell your “valuables” in the community-wide garage sale day.

• **RALLY IN THE VALLEY** -- The 8th annual Rally in the Valley welcomed more than 1,025 dice run participants (with 657 motorcycles) for Sunday’s event, an increase of 200 participants and 100 bikes from 2009’s event. Sponsored by JAYBRAKE, GOACC, and the area Motorcycle Enthusiasts, the three-day event is a motorcycle rally with the proceeds benefiting a host of community charities. With the success of the event, they will be able to gift \$14,000.00 to local charities. The Rally has been able to give more than \$116,567.00 to local charities.

• **TASTEFUL UPDATES** -- The Taste of Olean Event Committee announced its inductees to the 2010 Taste of Olean Hospitality Wall of Fame Awards program: Daniel Fessenden; Robert Styles; Tony Bassano; and Jim McAfee. The Hospitality Wall recognizes individuals and/or businesses who have made a significant contribution to the food service/ hospitality industry.

• **SANTA CLAUS LANE** -- Electrical problems on North Union Street occurred the day the electricity was turned on for testing. One of the transformer boxes blew and for the whole season many of the garlands and trees from Blue Bird Square to JCC were not lit. The Rocking Horse fell part and it will need to be inspected next summer to see if it can be fixed by BOCES. Despite all of this, four decorations, a large red cone tree, the flag, garlands on the Pavilion and the Seasons Greeting sign were placed in War Vet’s Park and helped light up the city for a dazzling Santa Claus Lane parade night which was well attended as usual.

Starting the season early, Rick Weber made new wooden caricatures for Thanksgiving with donations from both Worth Smith and Home Depot. These were replaced with the Christmas ones in time for the parade. GOACC committee agreed to have ten new 8’ iron Christmas trees made with the help of Mazza Mechanical, who rounded the steel bases and then BOCES created the trees. By adding these to the other eight trees created by BOCES years ago, the decorations took on the theme of the Enchanted Mountains and made it easier for the City workers to help the Chamber place the decorations in the park and take them down in January. On two different days in December, Santa and Mrs. Claus greeted a total of more than 150 children at the Cottage.

• **SPORTS SHOW** -- The attendance and vendor numbers were disappointing for the Sports show; however, the event committee has decided to move the next show to January, 2012. They hope moving the date to early in the year will encourage more people to participate and attend.



‘10 Quality of Life

Foundation '10

•GROWINGGOOD.

The Cattaraugus Region Community Foundation is growing good by connecting donors to the causes they care about most in our region. Grants from the foundation support many areas including education, scholarships, health care, the arts, community development, human service and youth development. The Board of Directors and staff at the Community Foundation would like to thank you, our friends and neighbors, for your continued generosity and support. Thanks to your donations and sponsorships we are able to continue making life better in the Southern Tier.

Growing good in 2010

This past year CRCF board of directors awarded more than 150 grants totaling over \$472,000. This included more than \$80,000 for scholarships to help dozens of local young people pay for college education.

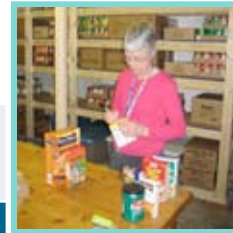
With 2010's grant total the Foundation now has awarded almost \$3 million in grants to make our community better in many areas including education, health care and wellness, arts and culture, community development, human service and youth development.

Donors benefited many

Causes in 2010 that received support were wide-ranging and reflected the passion of donors who have funds at the community foundation. In addition to providing scholarships, grants distributed from donor funds made a difference by:

- Helping to fund the new nursery and other community health care needs at Olean General Hospital.
- Seeing that the less fortunate enjoy the holidays through the Gift Tree program.
- Ensuring the arts thrive in our region.
- Helping our libraries maintain their services.
- Restocking food pantry shelves for the needy.
- Providing holiday meals for families in need.
- Enriching the lives of senior citizens.
- Providing fitness and wellness equipment and programs for students in the Olean City School District.
- Assisting local families who have a loved one serving our country in the military.
- Taking care of our four-legged friends at the SPCA.
- Making our community shine through beautification projects.

If you would like more information about establishing a fund, check the foundation website at www.cattfoundation.org or contact the foundation staff phone 716-372-4433 or by email at foundation@cattfoundation.org.





The Community Relations priority has three major strategies. They are *Union Street*, *Public Policy Advocacy* and *Gateway Strategies*.

• **EVENT SUPPORT** -- Area events that received volunteer support from GOACC staff included the City-Wide Weekly **Neighborhood Cleanup**, Olean Firefighter's **Fourth of July Fireworks**, **Southern Tier Military Support Group**, and the **Gus Macker Basketball Tournament**. GOACC staff members also sit on local boards including: Job Employers Service Committee; OHS Sports Boosters; JCC Alumni Association; Bradner Stadium Committee; Route 219 Planning Committee; Olean Business Institute; and the Olean Wellness Consortium.

• **VOLUNTEER RECOGNITION** -- National Chamber Week, September 12-18, 2010 allowed the Chamber the opportunity to recognize all the volunteers who give of their time throughout the year. More than 162 community members volunteer for GOACC and its various events.

• **HOLIDAY DECORATORS** -- A Saturday in November became a fun morning filled with "elves," big and small, roaming to decorate Lincoln Park. Special thanks go to those elves and the assisting organizations: the **Rotary Club**, who decorated the Gazebo, Andy Wheeler from **Pizzaland**, John Caldwell from **AVX**, and Jon and Naomi Beight from **AMC**, who helped place the arches and individual decorations throughout Lincoln Park. Ryan Wheeler from Pizzaland helped decorate the Santa House, placed all the strings of lights needed, and attached all the electrical cords to each of them. **Even Start** decorated the Children's tree in memory of all those children who have passed away. Last, but not least to the **Parks department** for placing all the large decorations in Lincoln and War Vets and to the **Streets Department** and **Time Warner** for hanging the garlands, trees, and stars which go on the Poles on North Union and West State Street.

• **NETWORKING** -- Business After Hours were well attended by member businesses throughout the year. While enjoying an evening of delicious food and refreshments, BAH offers an opportunity to network with other business owners in the area. Host and fund sponsors have been secured until May 2011.

• **SQUIRRELS** -- Woodland in the City (Woodland) and GOACC teamed up again and created the 2011 Woodland in the City Squirrel Calendar. The calendars highlighted photos, along with details on each of the squirrels such as artist, sponsor, location, and reasons why it was created.

2009's calendar featured the squirrels but from a different angle -- their tails! Tales (essays) from local folks on the squirrels were also included. For 2011, the calendar featured the local community in photos with the squirrels, and all 29 squirrels.



“10 Community Relations

'10

GOACC Communications

The GOACC Communication strategy has five major thrusts. They are *leadership, communications, Chamber marketing, collaboration/alliance strategy, and staff development.*

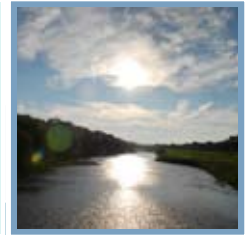
• **FACEBOOK** -- GOACC established its presence on one of the latest social media outlets -- Facebook — a gathering spot, to connect with your friends and with your friends' friends. Facebook allows you to make new connections who share a common interest, expanding your personal network. To date, GOACC's facebook has 358 FRIENDS. GOACC encourages you to **LIKE US ON FACEBOOK.**

• **oleaninfo.com** -- In 2010 OleanInfo.com had over 118,000 visitors and nearly half a million page views. OleanInfo.com offers a number of ways for area businesses and groups to take advantage of this well quantified traffic. The web links section of the site, user submitted news and the calendar of events, are all very popular and allow registered users to post their information. If you have a special interest, whether it be the Civil War in the South or the history of Baseball at Bradner Stadium, we would love to publish your stories! Share your knowledge of the area with our many readers for all to enjoy.

• **STAFF CHANGES** -- **Michelle Joyce** joined GOACC and CRCF as accountant. Michelle served as business manager at Archbishop Walsh Academy. She officially started work with GOACC in October after the retirement of GOACC's previous accountant, **Ed Allen.** Ed started with the Chamber in February 2003 and was charged with the accounting for GOACC, CEZ, and CRCF. **Maggie Perrigo** headed back to Washington, D.C. and started with the new congressman, Rep. Tom Reed as a Legislative Assistant. Maggie joined the Chamber Team as the Empire Zone's Business Development Director July 2009.

Bob Busan retired at the end of December. He served as CRCF's executive director for four years. Prior to that, he acted as assistant executive director for one year. **Karen Niemic Buchheit** started in December as the foundation's new executive director. Before joining the Community Foundation, Ms. Buchheit held several positions at the University of Pittsburgh at Bradford from 1990 to 2010 including Executive Director of Institutional Advancement, Managing Director of the Bradford Educational Foundation and Special Assistant to President Richard McDowell.

Brenda Kasperski passed the New York State Life, Accident and Health Insurance Agent/Broker Exam and is now a NYS licensed insurance agent in these three areas. This means that the Chamber can offer health insurance to large groups as well as small groups and still have Chamber health insurance plans for sole proprietors. To operate with these new conditions, GOACC now has a new entity to handle all health insurance issues, Greater Olean Agency.





A Chamber salute to these Volunteers who make it happen!

Bill Aiello • Nancy/Ed Allen • Angela Ash • John Ash • Julie & Alex Baer • John Bartimole • Dave Bauer • Ruth Baum • Barbara Beckman • Naomi/Jon Beight • Bob Bell • Jim Bellanca • Vicki Blessing • Frances Bohan • Jim Bowman • Ted/Darcy Branch • Wendy Brand • Marisa & Terry Burrows • DB/Bob Busan • Laurie Bzdak • John Caldwell • Chris Caldwell • Anne Carlson • Dave Carpenter • Jeff/Debbie Carter • Marian Carter • David Carucci • Joe Carucci • Michele Caya • Hank Certo • Lance Chaffee • Bob/MaryAnn Chambers • Barbara Chew • Molly Colestro • Anne Conroy-Baiter • Nicole Cook • Howard Cornwall • Dawn/Darrin Cowher • Kelly Crandall • Jackie Czwojdak • Carmen DeGiglio • Dan DeRose • Rhonda Sue Dieter • Brian Donahue • Joe Dupe • Linda Edstrom • Laura Elliott-Engel • Tony Evans • Michael Fischer • Karen Fohl • Ralph/Toni Fox • Eric Garvin • Jackie Gavin • Mary George • John Gerringer • Don Giardini • Zane Gorman • Scott Grant • Jess Gugino • Lynn/Mike Gumtow • Dave Hastings • Ted Hewitt • Joseph Higgins • Michael Higgins • Naheed Hilal • Vicki/Tony Irizarry • Ollivene Irving • Ray Jonak • Dan/Cindy Jordan • Donna/Dave Kahm • Matt Kahm • Mike Kasperski • Ryan Kasperski • Kathy Kellogg • Colleen Kent • Chris Kenyon • Keri Kerper • Dennis Jones • Kim Dubin • Jim & Marian Kirkpatrick • David Koebelin • Yogi Kothari • Mary & Ashley Krahe • David/Irene Krahe • David Kwiatkowski • Randy/Kate Langdon • Kris Later • Beth/Jim Lee • John Lenox • Sue Leroy • Nancy Lewis • Carey Litter • Marjorie Litter • Bud Little • Carol Mahoney • Joseph/Susan Marra • Bret Marvin • Laurie McCarthy • Kelly McCullin • Joseph McLarney • Paul Melfi • Toby Miller • Scott Miller • Rhonda Monahan • Mark Moser • Tom/Ginger Moser • John Moshier • Gary Nease • Jane Northrup • Rotary Club of Olean • Exchange Club of Olean • Randy/Debbie Opferbeck • Daniel Palumbo



• Larry/Celine Penman • Deb Perry • Dennis Pezzimenti • Candy Plants • John PolICASTRO • Douglas Price • Cattaraugus County Realtors Assoc. • Alan Roth • Gary Rougeau • John Sayegh • Amy Schneggenburger • Terry /Allie Schnell • Don/Janine Scholla • D-Dee Scott • Larry/Jill Selph • Robert Simon • Marcella Smith • Brian Snyder • Paula/James Snyder • Jim Snyder • Jay Sorokes • Larry Sorokes • Kim/Craig Southard • Gail Speedy • Audra Stevens • John Stevens • Carol Stitt • Jim Stitt, Jr. • Terri Stranburg • Judy Styles • John Survil • Colleen Taggerty • Megan Taylor • Fontilla Timmons • Marcia Topor • Mikel Vaughn • Vic Vena • Al Wager • Sally

2010 VOLUNTEERS OF YEAR

Jon and Naomi Beight were selected as "volunteers of the year" for their willingness to share their knowledge, abilities, talents, and interests to help GOACC achieve its goals successfully.

Walsh • Darlene Wenner • Ryan/Andy Wheeler • Jennifer Whittington • Edward Wilber • Kathy Wilcox • Skip Wilday • Helyn Wilson • Tom/Amy Windus • Linda Witte • Donna Woodruff • Ann Marie/Dennis Wright • WXMT • Tom Yanetsko

‘10 Chamber Volunteers